Holistic Solution for Tour Operators

Travel
Mid-Office

Enquiry Management Itinerary
Builder

Quotation Management B2C website with static packages

CMS for B2C website

www.travelmidoffice.com





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Travel CRM

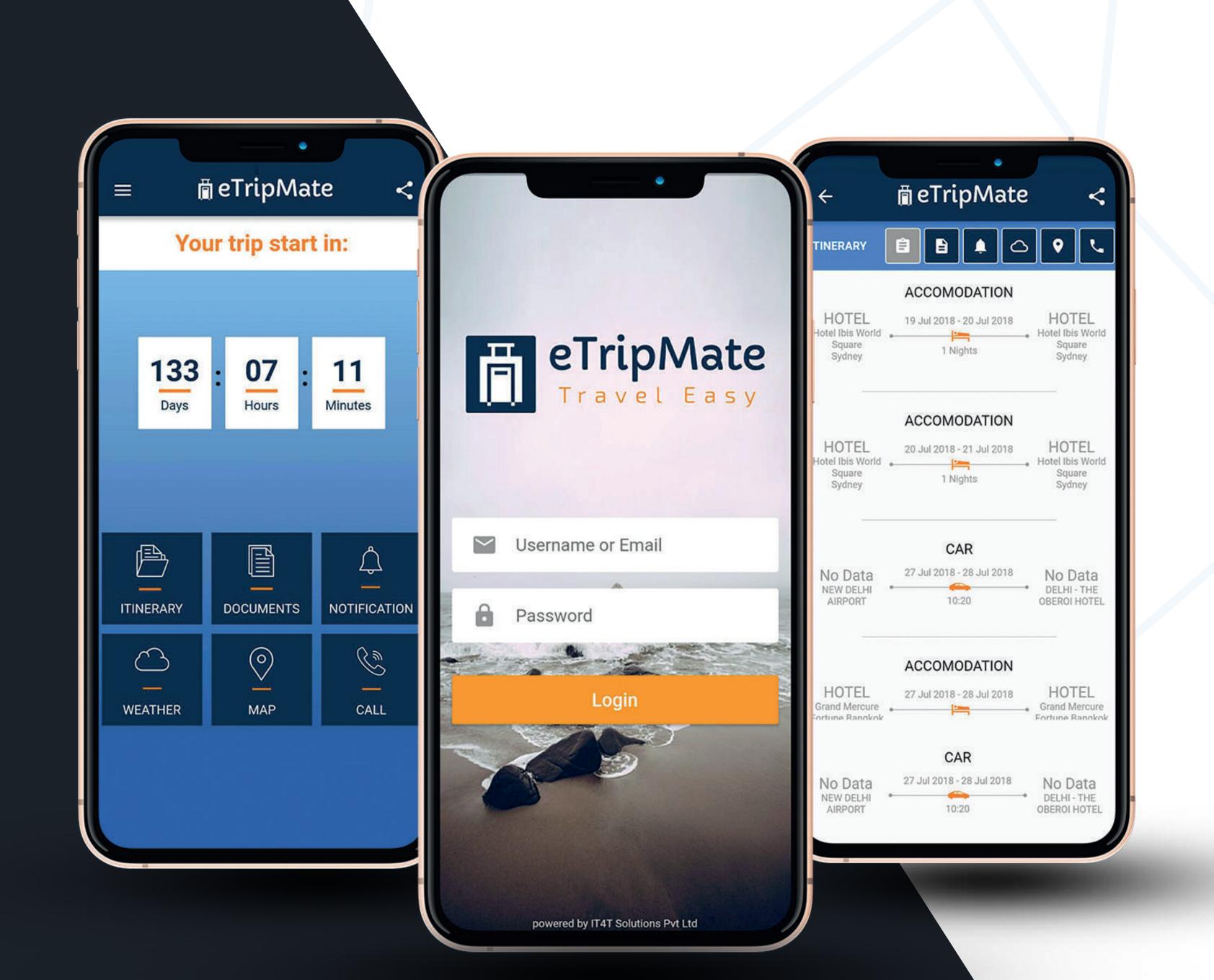
End to end solution for In-house staff/agents and branches





Feature

- Instant Company Setup
- Per User Cost
- 100% Cloud Based SaaS Solution
- Booking Queue Process
- Booking and Quote Approval
- Documents in Own Branding
- Extensive Reports
- Al Powered Analysis

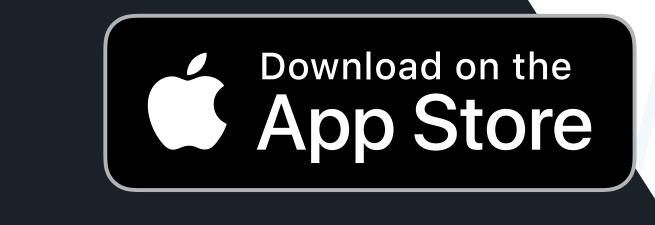


eTRIP MATE

Leisure Clients

CARRY YOUR ITINERSRY

A Mobile App For Your



SOLUTION FOR ALL SIZE BUSINESS

Search Enquiry Itinerary Quotation Payment Booking

- Complete Enquiry Life Cycle
- Manage Query Details
- Change Status- New, In process, Close, etc

 Co- Passenger/ Family Details Past booking / Enquiry/ Quote

- Preferences
- Upload Document- Passport
- Generate custom itineraries
- Add destinations details
- Create and send quotes

User-friendly interface

- Tailor made quotes
- Add manual rates
- Search online API rates
- Send quote for approval on email and WhatsApp
- Send quote in email
- One touch quote approval
- On approval pay online
- Partial / Full money collection
- Universal Booking Id creations
- Access all booking details at one place
- Client/ pax/ costing/ booking documents consolidation
- Add/Edit booking notes/remarks,
- Authorization by supervisor Generate vouchers and Tickets Receive payment
 - Generate invoices, payment receipts, etc.
 - Auto itinerary creation
 - Own branded documents

LEAD/ENQUIRY

CLIENT DETAILS

ITINERARY BUILDER

QUOTATION BUILDING

GET IN MAIL APPROVAL

BOOKINGID CREATED

PROCESS BOOKING

Update ticket/ voucher no.

Supplier information update

Auto confirmation in case of APIs

(manual confirmation)

GENERATE DOCUMENT

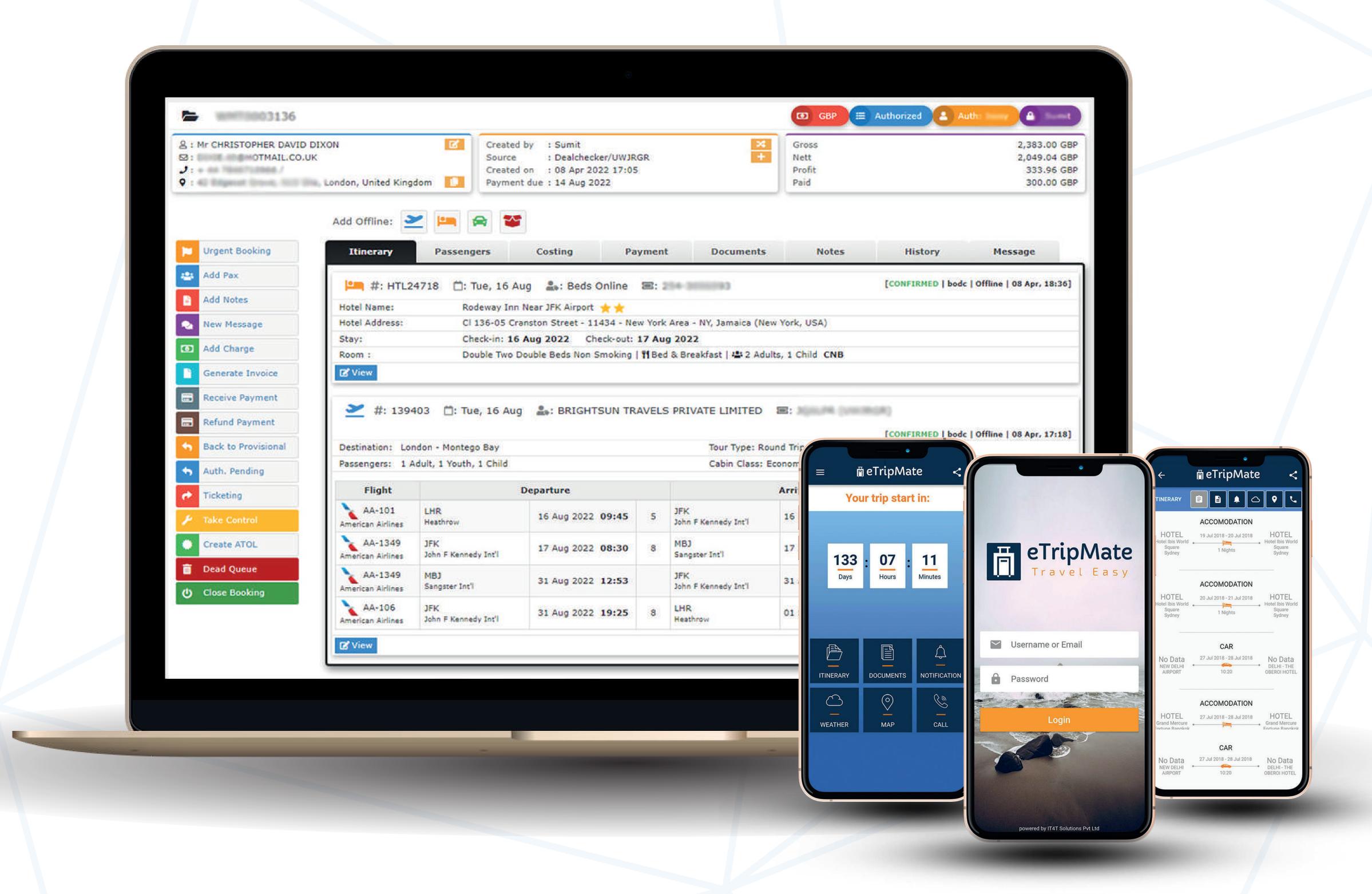
- Manage company details
- Create branches and bank accounts
- Manage Rate-of-Exchange

STAFF

- Define sale rules (sell price)
- Define supplier rules (cost price) Role and right based system Create and manage user logins
 - Define auto charges/ taxes
 - Create discounts
 - Define promotional markup
- Register and manage supplier
 - One touch supplier active/ inactive status
 - Manage supplier credentials
- Operational area/ airline management
- B2B agent profile management
- Credit/ Deposit agent
- Single or Multi-product booking
- Manual bookings on-behalf of B2B
- Multi-criteria sale report
- Supplier payables
- Client/ agent receivables
- Statement of accounts
- MIS reports

AGENT MANAGEMENT

REPORTING





MANAGEMENT

Manage staff profile

Manage work break

MARKUP COMMISSION

MANAGEMENT

































